

VACCINES for CHILDREN
CALIFORNIA



IMPORTANT MESSAGE

California Department of Health Services
Immunization Branch
Vaccines for Children (VFC) Program
850 Marina Bay Parkway
Richmond, CA 94804

Toll Free Phone:
877-2GET-VFC (877-243-8832)

Toll Free Fax:
877-FAXX-VFC (877-329-9832)

January 18, 2007

VFC's Call Center Unavailable 1/22 - 1/23, 2007

Dear VFC Provider,

Please be advised of an unscheduled closure of the VFC Program's Call Center. Our Vaccine Management System will be temporarily off-line on Monday 1/22 and Tuesday 1/23. As a result, we will **not** be able to access any specific information to your VFC PIN or provide information on order status.

Please note that we will continue to accept your VFC Vaccine Orders during these two days.

Our Call Center will resume its normal operations on Wednesday January 24, 2007 and our Customer Service Representatives will be available to assist you with any of your VFC needs.

We regret any inconvenience this may cause you.